ETS STAFF GREETINGS

It’s that time again! Another year gone by and we still have much to do in the last days of the last month. However, they are fun things, so we can’t complain. Christmas and all it’s activities are on our minds these days. We watch the visitors to ETS looking for Christmas gifts for loved ones and it makes us smile as they find just what they want.

Part of the blessing of working in this ministry is the interaction with our visitors. As well as this activity, Keith also spends a great deal of his time on the phone and email — answering questions, taking orders or sharing information on sources for what these ministries need. Sometimes it’s a quick easy answer and other times it takes research. He has learned much over the past years, so usually is able to help. His contacts with publishers and resource companies is invaluable. He has an “in” with numerous supply houses for various items, whether it be books & Bibles, computers, school supplies, medical equipment or a number of other items.

John is our Jack of all Trades. The bookwork for the ministry, dealing with shipping companies, ordering and paying bills, keeping track of credit card bills, etc. usually fall on John’s shoulders. He is knowledgeable in many areas and we count on him for a lot. He goes over and above for us — spending long hours after work to finish what he’s been interrupted doing during the day.

Magdiel is Mr. Organization. He has done much to get the facilities so the space can be wisely used and making it easier to find the resources we do have. His main responsibility is the Spanish department — interacting and helping Spanish customers, taking calls from Spanish inquirers, reviewing Spanish materials to be sure they are suitable to the needs of the ministries represented and a myriad of other details. Our largest customer base is from the Spanish world, so Magdiel keeps busy. He also helps to ship supplies, picks up donations and works with volunteers. We love our Magdiel for his sweet spirit and desire to serve our Lord.

Mary is our sunshine! She brings enthusiasm, vibrancy and warmth to the office. From the time she comes in, there is no boredom or lethargy going on. She keeps the guys on their toes, sometimes keeps them fed with her cooking skills and frequently you hear her reminding them that they need to clean off their desks! Besides spreading cheer, Mary excels in engaging and serving customers, inventory control and stacking shelves. Her willingness to help is an encouragement to all of us.

Dear friends, as you can see we are grateful for our staff. We are united in our wish for you this season.

Merry Christmas & Happy New Year
Keith, John, Magdiel, Mary